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**भारत संचार निगम लिमिटेड**  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

**File No.:200-3/2012-VAS**

**Dated: 21-11-2012**

To,

1. The All Chief General Manager Telecomm circles, Chennai TD / Calcutta TD,  
BHARAT SANCHAR NIGAM LIMITED.
2. GM (CMTS), Chandigarh / Pune / Kolkatta / Trichy.

**Sub:-Provision of OBD to VASPs free of cost for IVR based Voice Chat Service :reg.**

Approval of the competent authority is hereby conveyed for provision of E1s to VASPs for Out Bound Dialing (OBD) Facility to BSNL subscribers within Zone/Cluster free of cost for Voice Chat Service. These out channels are to be used for Voice Chat service only and not for any other purpose. If any deviation or misuse of OBD E1s is observed, the facility should be withdrawn immediately without any notice. The number of E1s may be finalized by the concerned field units in consultation with VASPs in order to meet the grade of service 1 in 500.

In addition to the above, it has also been decided that If VASP is found to be mis-using the facility for promotions or for other than Voice Chat, all out going calls sent during the calendar month till the date of violation rectification, shall be charged at applicable commercial rate in addition to the penalty of Rs.1000/- per faulty/ un-authorized use. The same shall have to be recovered from the revenue share payable to the VASP or direct payment by the VASP, in case revenue share is lower than penalty amount. This will be in addition to provisions of penalty given in the TCCCP Regulation issued by TRAI.

The above guidelines may be brought to the notice of all concerned for ensuring compliance.

This issues with the approval of the Competent authority.

*Sefar*  
21/11/12  
(S.C. Parashar)  
AGM (VAS-II)

Copy to: (1) CMD & All Directors, BSNL Board  
(2) All VASPs